

CANCELLATION/REVOCATION POLICY

Notice on Right of Cancellation/Revocation

You are entitled to cancel/revoke this agreement within fourteen days without specifying reasons. The cancellation/revocation period is fourteen days from the date of conclusion of the contract. In order to exercise your right of cancellation/revocation, you must notify us

MeMail AG, Friedrichstr. 90, D-10117 Berlin, Germany
Tel: +49 (0)180 300 7000, Fax: +49 (0)180 300 7001

by way of a clear declaration (e.g. a letter sent by mail, fax or email or via the online cancellation/revocation function provided in the user account) of your decision to cancel/revoke this agreement. For that purpose, you may use the attached cancellation/revocation notification template, however this is not required.

A date of sending of the notification of cancellation/revocation prior to expiry of the cancellation/revocation period shall suffice for the purposes of complying with the cancellation/revocation time limit.

Consequences of Cancellation/Revocation

If you cancel/revoke this agreement, we will return all payments we have received from you, including all shipping costs (with the exception of any additional costs which arise from your specifying another method of shipping than the lowest-cost, standard delivery offered by us), without delay and at the latest within fourteen days of our receipt of your notification of cancellation/revocation of this agreement. When effecting this repayment, we will use the same method of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees in connection with this repayment. If you have requested that the services begin during the cancellation/revocation period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to the time you notified us of your exercising your right of cancellation/revocation in respect of this agreement compared to the total volume of services provided for in the agreement.

End of the Cancellation/Revocation Notice

CANCELLATION/REVOCAION NOTIFICATION TEMPLATE

If you would like to cancel/revoke this agreement,
please complete this form and return it to us.

To:
MeMail AG
Friedrichstr. 90
D-10117 Berlin

Fax: +49 180 300 7001 or
Email: support@memail.com

I/We (*) hereby cancel/revoke the agreement entered into by me/us regarding
the purchase of the following goods (*)/the provision of the following services (*):

Customer #: _____

Receipt # (invoice number): _____

Ordered on (*)/received on (*): _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s) (only in the case of paper-based notification):

Date: _____

(*) Delete as applicable